

From: Tara Hellaby <tara.hellaby@woking.gov.uk>
Sent: 07 November 2023 16:04
To: Liz Liesicke <Liz.Liesicke@woking.gov.uk>
Cc: Matthew Cobb <Matthew.Cobb@woking.gov.uk>
Subject: RE: New Premises Licence - DRAFT Brazil Tropical Ltd 56 Chertsey Road, Woking GU21 5BG

Hi Liz / Matt,

When the noise complaints starting coming in, I initially spoke to Erika Medeiros, who disputed the fact that the noise complaints related to works at Office Bar. She informed me the works had finished two weeks prior to my call. However, this was not the case when I visited. Her and her partner, Mr Neeto, claimed they were not responsible for the workmen and provided me with the number for the landlord.

The landlord, Mr Ahmed Zahir, who is the Director of the company that owns the block (Vaince Properties Ltd) also made it difficult for me and was not forthcoming with information, to the point we were looking at serving them with a formal information request notice. He claimed he had not employed the builders and that the builders were the responsibility of the leaseholders at 56 Chertsey road, Office Bar, Mrs Erika Medeiros and her husband, Netto. There was a lot of toing and froing and land registry searches to be done before we could serve the notice. All the while, the noise complaints were continuing.

Despite the landlord claiming to have spoken to the builders on 3 separate occasions, the noise complaints kept coming in and we were starting to receive complaints about H&S and unsafe working practices. Incidents were witnessed and recorded.

Between us three, they were uncooperative, unhelpful and would skirt around questions and not provide the information we needed to take action, leading me to believe something else was going on.

We also saw someone living in the derelict space above the bar, so we had to report this onto the Police.

In the end we were able to serve a Notice with the help of Legal, but otherwise, no one took responsibility. We didn't hear anything from the Landlord after the Notice was served on him and the noise complaints stopped, but I think this was because the licence was revoked¹, so the works stopped, not because they were complying the Notice?

Hope this helps.

Thanks,
Tara Hellaby | Environment Officer | Environmental Health

¹ It should be noted that the licence was not revoked – the 2022 licence application was withdrawn by the applicant at the 11th hour before a Licensing committee hearing.